

# Residential Service Guide



## Landfill

- ✓ Food Soiled Containers
- ✓ Food Wrappers & Chip Bags
- ✓ Diapers & Pet Waste
- ✓ Cartons, Cups, & Styrofoam
- ✓ Plastic Bags
- ✗ No Hazardous Waste



## Recycling

All items must be clean and dry.

- ✓ Cardboard
- ✓ Paper
- ✓ Aluminum & Tin Cans
- ✓ Glass
- ✓ Plastics #1 -#7
- ✗ Plastic bags



## Organics

- ✓ Yard Trimmings
- ✓ Leaves & Grass
- ✓ Untreated Wood
- ✓ Small Branches
- ✗ Pet Waste
- ✗ Palm Fronds
- ✗ Dirt or Rocks

## On your collection day:

- Please have your carts placed out for service no later than 6:00am.
- Carts should be placed so handles are facing your home.
- Place carts side by side, 1ft apart and 3 feet away from any obstructions.
- Any items placed next to carts will not be collected.

## Senior Citizen Discount

A 20% rate reduction available for residential customers meeting the following requirements:

- 62 years of age or older
- Must be head of household
- Must be on social security benefits

For more information contact VVS customer service department (800) 442-6454 or email [customerservice@myvvs.com](mailto:customerservice@myvvs.com).

## Container Rentals

From construction, demolition, or garage clean ups, we provide dumpster rentals for all your disposal needs. For more information or a free quote please visit [valleyvistaservices.com/dumpster-rental/](http://valleyvistaservices.com/dumpster-rental/) or call us at (800) 442-6454.

## Hazardous Waste

Hazardous waste includes items that are corrosive, flammable, or toxic. If not disposed properly, items such as batteries, fluorescent light tubes, and non empty aerosol cans are harmful to the environment and to human health. Please visit [CleanLA.com](http://CleanLA.com) for more information on proper disposal of hazardous waste.



**Valley Vista Services**  
Waste Disposal and Recycling Division

Office Hours are Monday – Friday 8:00 AM – 5:00 PM  
Saturday 8:00 Am – 1:00 PM

Customer Service (800) 442- 6454



## Additional Services Available

- Bulky Items and Electronic Waste Pickups for Multifamily and Residential Customers (with less than 4 units)**

We will provide an unlimited amount of bulky item pickups per year at no charge with a limit of 4 items per pickup. Requests must be received at least 24 hours in advance to ensure pickup on your next scheduled service day.

- Bulky items are large items that can not go in your trash bin/carts such as couches, furniture, and appliances.
- Electronic waste includes electrically powered equipment such as TV and computer monitors, phones, radios, stereo equipment, and calculators.

- FREE Holiday Tree Recycling (Multi-family and Residential only)**

VVS will collect your holiday tree curbside on your scheduled service day for three weeks after December 25th.

- FREE Sharps Collection (For Multifamily and Single - family Customers Only)**

## Residential Rates

	Per Month	Bi-Monthly
<b>Standard Rate</b>	\$15.96	\$31.92
<b>Senior Rate</b>	\$12.79	\$25.58
<b>Additional Refuse Cart (Per Cart, Per month)</b>	\$5.66	\$11.32
<b>Additional Pick Up (Per Cart)</b>	\$54.27	
<b>Each Bulky Item in Excess of Four Per Pick-up, Per Item</b>	\$26.89	
<b>Additional Recycling or Organics Cart</b>	No Charge	
<b>Walk-out Service for Disabled Customers</b>	No Charge	
<b>Walk-out Service for Other Customers</b>	\$32.27	\$64.54

## Holiday Schedule

Collection Service will not run on these holidays:

- New Year's Day
- Labor Day
- Memorial Day
- Thanksgiving Day
- Independence Day
- Christmas Day

If your regular collection day falls on or after one of these holidays, your pick up will be delayed by one day.



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